

Active Listening

Ability to Identify Needs

Performance and Presentation Skills

Attention to Detail

Persuasive Speaking

Understanding of Human Psychology

Be Confident

Self-control and Patience

Dealing With Difficult People

Creativity

Empathy

Positive Attitude

Leadership Skills

Self-motivation and Management of Personal Emotions

Interpersonal Skills

Ability to Memorize and Apply Guidelines

Customer Service Skills List Infographic